

INDIA  
Government of Assam  
World Bank financed  
**Assam Citizen-Centric Service Delivery Project (ACCSDP)**  
Assam Rural Infrastructure and Agricultural Services (ARIAS) Society  
(An Autonomous Body of the Govt. of Assam)  
Agriculture Complex, Khanapara, G.S. Road, Guwahati-781022 (Assam, India)  
Tel: +91 361-2332125, email: spd@arias.in, website: www.arias.in

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**INTERNATIONAL COMPETITIVE BIDDING (ICB)**

**For procurement of Service Provider Agency (SPA) for providing non-consulting Services for Setting-up and Management of the Public Facilitation Centers (PFCs) in the seven districts of Assam covered under the Sixth Schedule Autonomous Councils for providing services under the ARTPS Act, 2012**

**INVITATION FOR BID (IFB)**

IFB No: ARIASS/ACCSDP/136/2018/32

Dated 2<sup>nd</sup> February, 2019

1. This Invitation for Bids follows the General Procurement Notice for this Project that appeared in the UNDB, issue of 29<sup>th</sup> February, 2016. The Government of Assam, through the Government of India, has received a loan from the International Bank for Reconstruction and Development (IBRD) towards the cost of 'Assam Citizen-Centric Service Delivery Project (ACCSDP)' and it intends to apply part of the proceeds toward payments under the contract for procurement of Service Provider Agency (SPA) for providing non-consulting Services for Setting-up and Management of the Public Facilitation Centers (PFCs) in the seven districts of Assam covered under the Sixth Schedule Autonomous Councils for providing services under the ARTPS Act, 2012.
2. The State Project Director (SPD), ARIAS Society now invites sealed bids from eligible bidders for providing the aforementioned non-consulting services, which include provisioning of two Computer & Peripherals, Internet connectivity of 4 Mbps and two manpower for each of the 77 (approximately) PFCs and Maintenance & management of the same.
3. Bidding will be conducted through the International Competitive Bidding procedures as specified in the World Bank's Guidelines: Procurement of Goods, Works, and Non-Consulting Services under IBRD Loans and IDA Credits & Grants by World Bank Borrowers (January 2011, Revised July 2014) ("Procurement Guidelines"), and is open to all eligible bidders as defined in the Procurement Guidelines.
4. Interested eligible bidders may obtain further information from the SPD, ARIAS Society, and inspect the bidding document at the address given below from 10.30 am to 5.00 pm (IST) on all working days.  
Bidder's qualifications requirements include - (a) access to credit or liquid assets of not less than Indian Rupees five crore (Rs.5 crore) or US Dollar 714,286 equivalent; (b) an annual average turnover of at least Indian Rupees Ten crore (Rs.10 crore) or US Dollar 1.43 Million equivalent in each of the past three years (2017-18; 2016-17 & 2015-16) and (c) experience of execution of a minimum of one (1) similar contract with a value of Indian Rupees five crore (Rs.5 crore) or US Dollar 714,286 equivalent in the past five years (2017-18; 2016-17 & 2015-16, 2014-15 & 2013-14). Additional details are provided in the Bidding Documents.
5. A complete set of Bidding Documents in English language may be purchased by interested eligible bidders on the submission of a written Application to the address below and upon payment of a non-refundable fee of Indian Rupees three thousand five hundred only (Rs.3500) or US Dollar thirty (US\$ 50) between the period 4<sup>th</sup> February, 2019 to 19<sup>th</sup> March, 2019. The method of payment will be in the form of a Demand Draft drawn in favour of State Project Director (SPD), ARIAS Society, Guwahati from a nationalized/scheduled bank located in India or by a reputable banking institution selected by the bidder and located abroad, in any eligible country.
6. The Bidding Documents may be collected in person or requested to be sent by courier for local delivery or by Air Mail for Overseas delivery. For sending the bidding document by courier for local delivery- Rs.1400 or US\$20 is to be paid additionally (along with the fee cited above) and for sending document by air mail for overseas delivery- Rs. 2800 or US \$40 are to be paid additionally. The Bid Document is also available on the website [www.arias.in](http://www.arias.in) and could be freely downloaded by interested bidders. The bidders, who have downloaded the bid documents, shall be solely responsible for checking the website for any addendum/amendment issued subsequently to the bid document and take into consideration the same while preparing and submitting the bids.
7. A pre-bid meeting will be held on 15<sup>th</sup> February, 2019 at 11.00 AM (IST) at the office of State Project Director (SPD), ARIAS Society, at the address given below, to clarify the issues and to answer questions on any matter that may be raised at that stage as stated in Clause 10.1 of 'Instruction to bidders' of the bidding document. Non-attendance at the pre-bid meeting will not be a cause for disqualification of a bidder.
8. Bids must be delivered to the address below on or before 20<sup>th</sup> March, 2019 at 14.00 Hrs (IST). Electronic bidding will not be permitted. Late bids will be rejected. Bids will be publicly opened in the presence of the bidders' designated representatives and anyone who choose to attend at the address below 20<sup>th</sup> March, 2019 at 14.30 Hrs (IST).
9. All bids must be accompanied by a "Bid Security" in the form of either a Demand Draft or a Bank Guarantee for Indian Rupees fifty two lakh (Indian Rs.52,00,000) or in US\$ 74,000 or an equivalent amount in a freely convertible currency from a nationalized/scheduled bank located in India or by a reputable banking institution selected by the bidder and located abroad in any eligible country (as per provision of the bidding document).
10. The address referred to above is: State Project Director, ARIAS Society, Agriculture Complex, Khanapara, G.S. Road, Guwahati-781022 (Assam, India), email: [spd@arias.in](mailto:spd@arias.in) ; website [www.arias.in](http://www.arias.in).

State Project Director, ARIAS Society &  
Secretary to the Govt. of Assam